



THE / ACADEMY CLINIC

USER GUIDE

2025

**SkinViva Clinic Manchester is joining The
Academy Clinic family!**

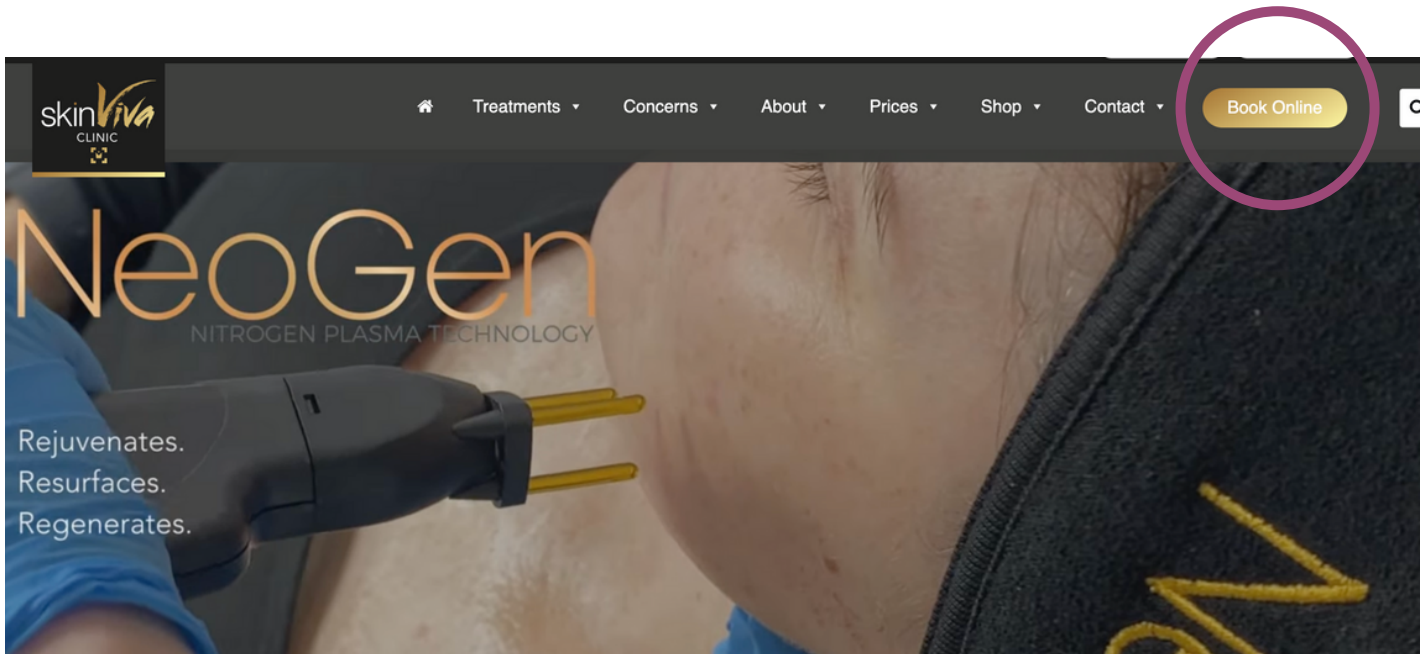
**To book your appointments smoothly during
this transition, please follow our
step-by-step guide below.**



How to Book Your Private Appointment Online

1. Visit the Website

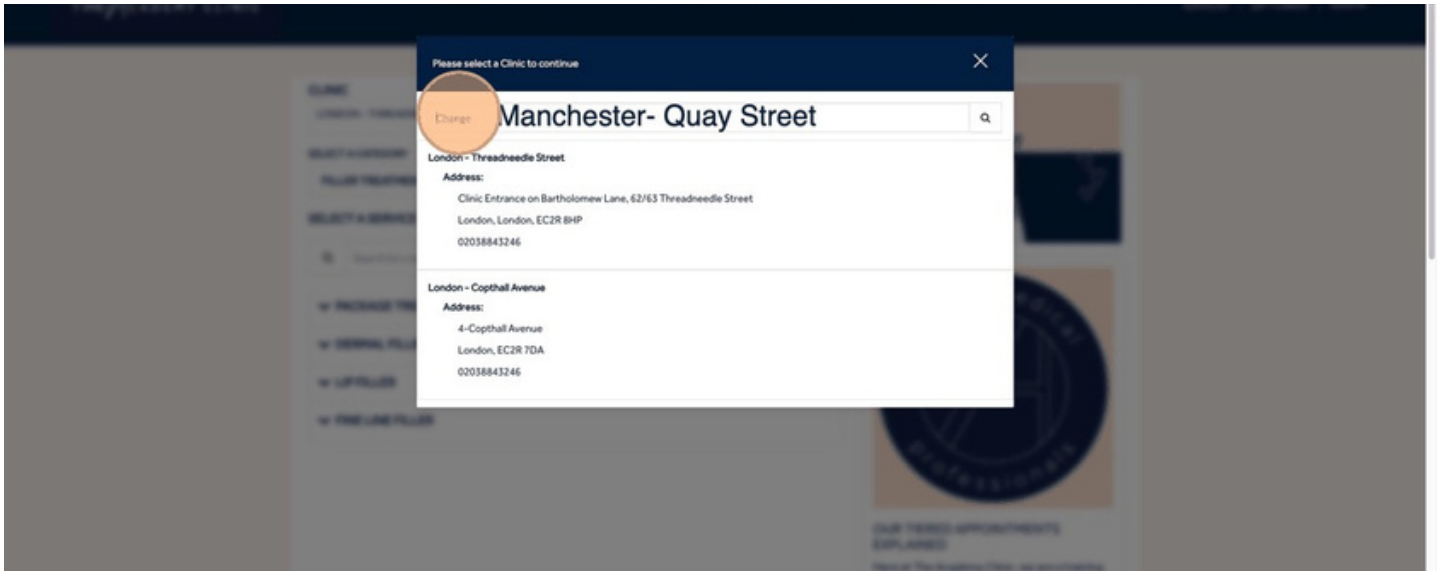
Go to SkinViva.com and click the "Book Online" button.



You will be redirected to the booking page on The Academy Clinic website.

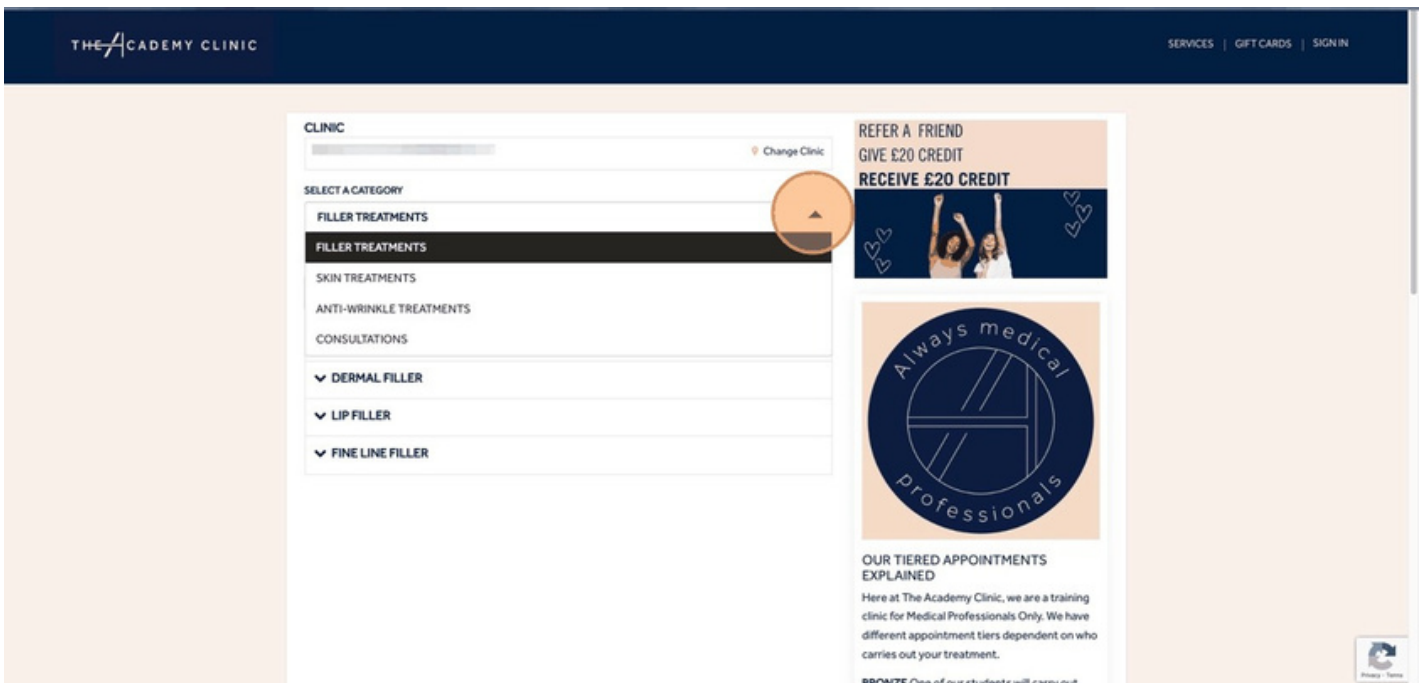
2. Choose Your Clinic Location

Use the search bar to select your preferred clinic location. Once selected, you'll be directed to that clinic's treatment menu.



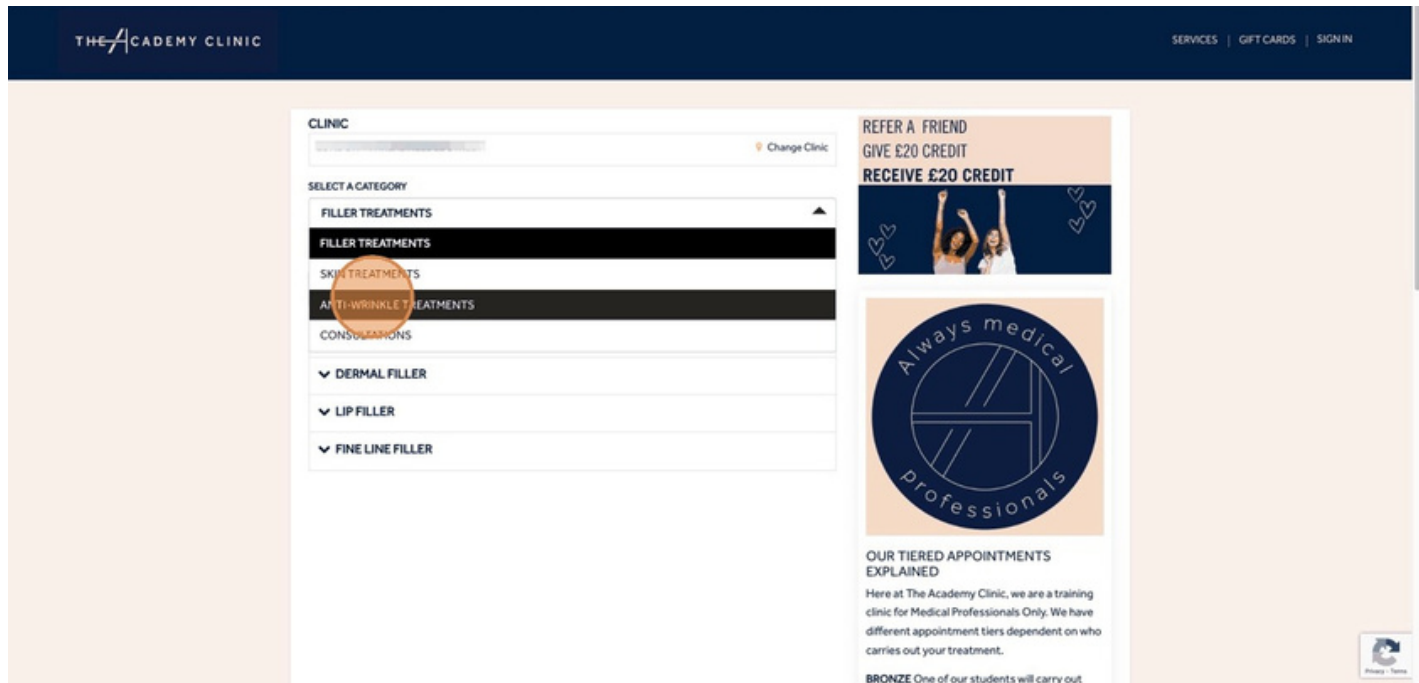
3. Select a Treatment Category

Choose the category of treatment you're interested in to view the available options.



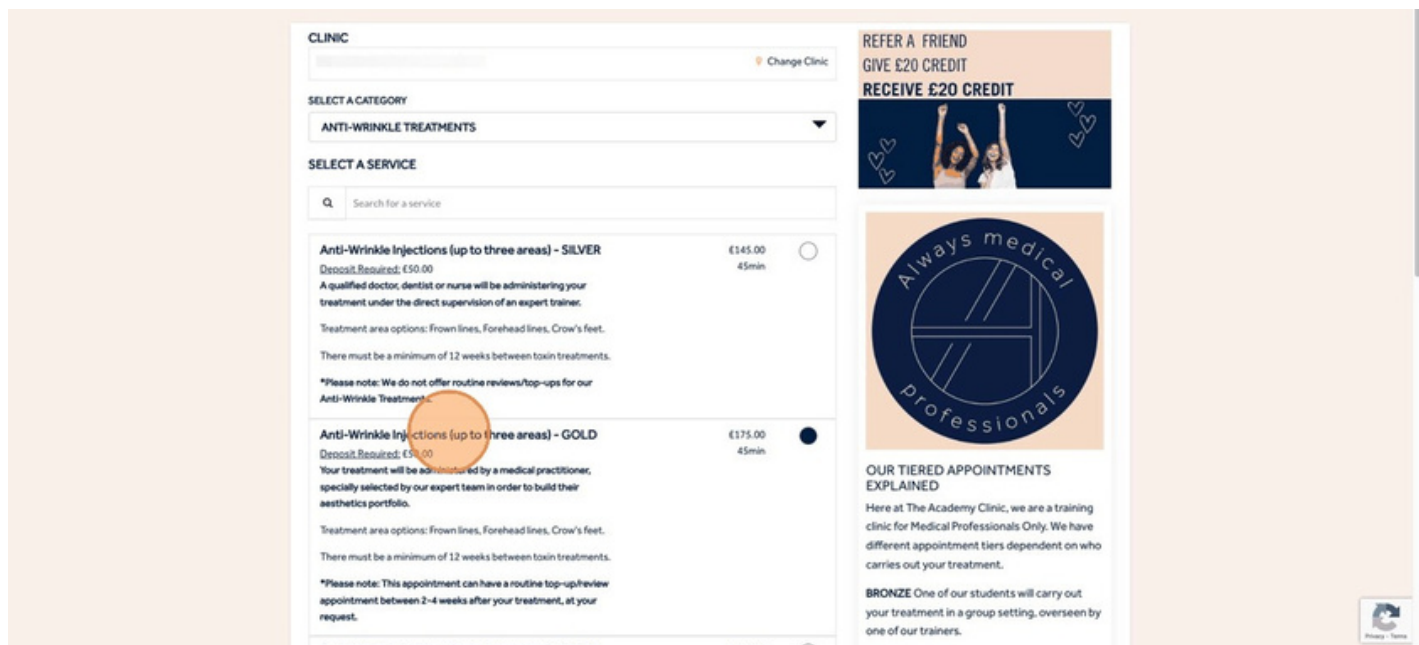
4. Browse Available Treatments

After selecting a category, a full list of treatments within that category will be displayed for your review and selection.



5. Choose Your Treatment Tier

Scroll through the list and select the specific treatment you'd like to book, along with your preferred service tier.



6. Review Add-On Options

After selecting your treatment, take a moment to review the available add-on treatments. These can be included during booking for an enhanced experience.

SUGGESTED TREATMENTS

Masseter Treatment Add on - GOLD	£175.00 (+15min)	☐	Platysmal Band Treatment Add on - GOLD	£175.00 (+15min)	☐
Polynucleotides Add on - GOLD	£175.00 (+15min)	☐	Profilis Structural® Add on - GOLD	£275.00 (+15min)	☐

[Show All Treatments](#)

SELECT DATE AND TIME

4 Jun 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Fri, 13 Jun 2025

2:45 PM ☐

[View availability at our other London Clinic Location](#)

OUR TIERED APPOINTMENTS EXPLAINED

Here at The Academy Clinic, we are a training clinic for Medical Professionals Only. We have different appointment tiers dependent on who carries out your treatment.

BRONZE One of our students will carry out your treatment in a group setting, overseen by one of our trainers.

SILVER One of our students will carry out your treatment in a one-to-one setting, overseen by one of our trainers.

GOLD A private appointment with one of our specially selected practitioners

DEMO One of our expert trainers carries out your treatment as a demonstration to a group of students observing.

YOUR BOOKING

A deposit may be required to secure your appointment. This is payable at the time of booking. Any remaining payment will then be taken after your appointment has taken place. Please be aware that your requested practitioner is subject to change as per our T&Cs. Please note our cancellation policy requires **7 Days notice** and appointment no-shows will lose their deposit, and be charged in

7. Check Appointment Availability

The calendar will populate with available dates (highlighted in green), and upcoming appointment times will be displayed on the right-hand side.

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[Show All Treatments](#)

SELECT DATE AND TIME

1 Jul 2025

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Tue, 01 Jul 2025

2:15 PM ☐

2:20 PM ☐

2:25 PM ☐

2:30 PM ☐

2:35 PM ☐

[Scroll to see more time slots](#)

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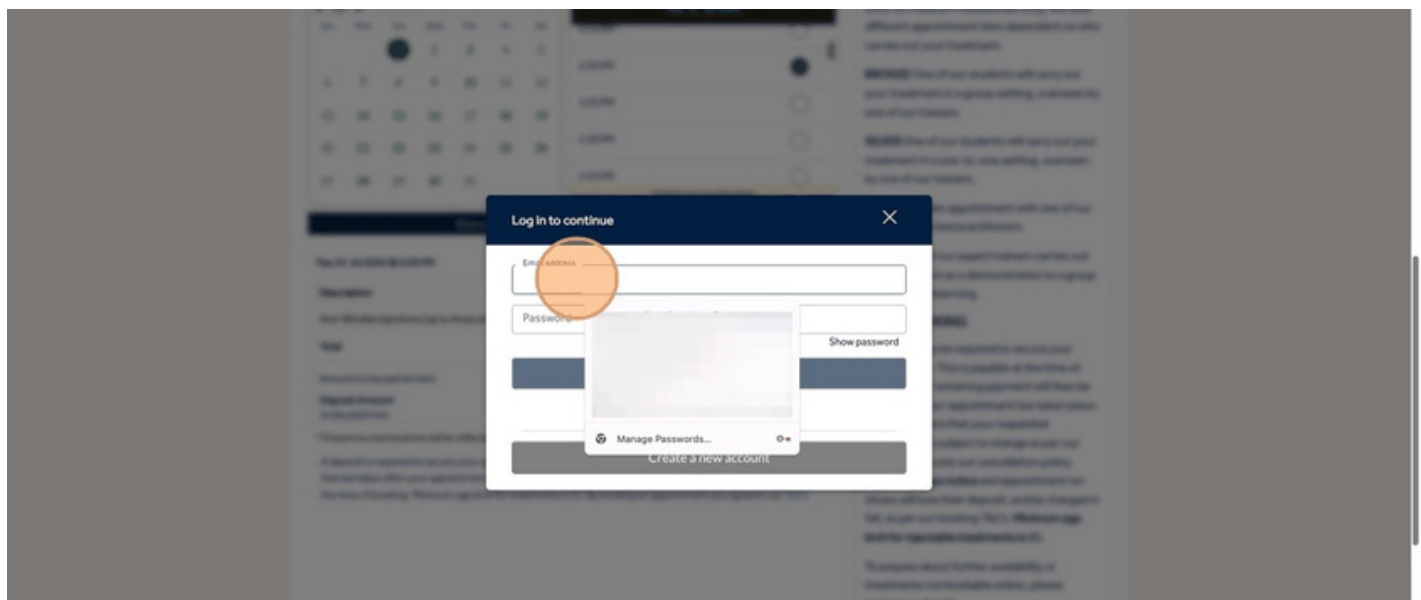
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How to Book A Model Appointment

Booking Model Appointments During The Transition Period

Model appointments have always been booked manually, and this will continue during our 3-month transition period. If you'd like to enquire about or book a model appointment, please contact us via one of the following methods:

Phone: [0161 850 2491](tel:01618502491)

Email: models@skinivatraining.com

Please note that online booking for model appointments will be introduced after the transition is complete. We'll keep you updated!

Contact Us

If you have any questions during this transition period or need further assistance, please don't hesitate to get in touch:

Telephone: [0161 865 1141](tel:01618651141)

Text: [07860 026565](tel:07860026565)

Email: contact@skiniva.com

We're always happy to help and will do our best to get back to you as soon as possible.

Can I still come to the clinic for treatment?

- a. Absolutely! We're still here to provide you with high-quality medical aesthetics treatments, specialising in anti-ageing, non-surgical cosmetic injections, as well as skin rejuvenation and skincare treatments. Our focus remains on offering safe, ethical and personalised skin treatments tailored to your individual needs, helping you look and feel your best.

Will I still be able to book a private appointment with a practitioner of my choice?

- a. Absolutely! You can continue to book private, one-on-one appointments online, by email, or phone — and always choose your preferred practitioner.
- b. We're also excited to introduce new, more affordable treatment options in a supervised educational setting, where you'll only be treated by qualified medical professionals. These optional sessions maintain the highest standards of care, offering a great way to access treatments at a lower cost.
- c. But don't worry — if you prefer your usual private experience, that will always be available to you.

Will you still be offering the same treatments?

- a. Yes – during the transition period, all current treatments will remain available as usual.
- b. After the 3 months, we'll be aligning with The Academy Clinic's treatment menu, which may include some exciting updates and new innovations. If any treatments are phased out, it's only because we've found options that offer even better results.
- c. We're committed to keeping you informed every step of the way and continuing to offer the best, evidence-based treatments in the industry.

Will you still be at the same location?

- a. Yes! We're still in our wonderful Spinningfields location in Manchester. You can find us at: Ground Floor & First Floor, St Johns Court, 19B Quay Street, Manchester, M3 3HN.

Will you still be called SkinViva Clinic?

- a. We're excited to announce that we'll be joining "The Academy Clinic," part of Harley Academy, the UK's Leading postgraduate training provider.
- b. While the name and branding will change, you'll still be treated by the same expert team and receive the same high-quality care you know and trust.

Private Patient FAQs

Will I still be able to see my usual clinician?

- a. As with any business, there may be occasional changes to our team if someone decides to move onto pastures new. However, as of now, you can expect to see the same familiar faces, and we'll always do our best to ensure you're cared for by the clinician you trust.

I have credit on my account – can I still use this?

- a. Yes, absolutely! Your SkinViva credit is still valid – we look forward to welcoming you in to redeem it.

I have a SkinViva gift voucher – can I still use this?

- a. Yes, absolutely! Your SkinViva gift voucher is still valid, and standard expiry terms and conditions apply. We look forward to welcoming you in to redeem it.

What will happen to my Anti-Wrinkle Club or Skin Rejuvenation Package subscription during the transition?

- a. Rest assured, both of our subscription services will continue during this transition. We may need to reach out to you to update your subscription under our new trading name / finance details, but if that's the case, we'll contact you directly to discuss this.
- b. Please note, we may review or adjust our subscription offerings in the future, and if any changes are made, we'll be sure to inform you and guide you through the process.

I'm currently mid-way through a treatment package – can I still have this?

- a. Absolutely! If you're midway through a treatment package, such as 3 microneedling sessions, you'll continue to receive your treatments at the scheduled intervals. If you've been paying via instalments, we may need to re-set your payment plan under our new trading name / finance details. If that's the case, we'll be in touch to ensure a smooth transition. For those who have already paid in full, no action is required – everything will proceed as planned.

Will I still be able to purchase skin care products from you?

- a. Yes! We remain passionate about providing a holistic, 360-degree approach to skincare. This means we offer a full range of at-home skincare routines alongside our non-surgical treatments, lifestyle advice, and overall skin health guidance. After all, great skincare is the foundation for the best results, and we're here to support you every step of the way!

Model Patient FAQs

Will I still be able to get discounted treatments as a model?

- a. While the exact details of our future model opportunities are still being finalised, we can confirm that we will continue to offer discounted treatments as part of our training academy. However, as we update and expand our training courses and treatments, the structure and availability of model treatments may change. We'll be sure to keep you informed and ensure you have the opportunity to access these treatments in line with the new offerings.

Will I still be treated by multiple medical trainees ?

- a. Yes, you will still have the opportunity to be treated by multiple medical trainees, but we're introducing some exciting new tiers for treatments and pricing. These new tiers options will may allow you to receive treatments on a more personalised, one-on-one basis at a discounted price. While the specific details are still being finalised, you can look forward to more flexible treatment options in the near future! You can sign up to be the first to hear about these [here](#).

Will you still be at the same location?

- a. Yes! We're still in our wonderful Spinningfields location in Manchester. You can find us at: Ground Floor & First Floor, St Johns Court, 19B Quay Street, Manchester, M3 3HN.

Will you still be offering the same treatments?

- a. As we update our training academy and the range of aesthetic courses we offer, the treatments we provide to our models may also evolve. We're excited to bring in new techniques and treatments that align with the latest industry innovations, so while some treatments may change, we'll continue to offer opportunities for models to receive high-quality, cutting-edge treatments. We'll keep you updated as our course offerings and model requirements are finalised.

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IS NOW

**THE ACADEMY CLINIC
MANCHESTER**

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WWW.THEACADEMYCLINIC.CO.UK